

## FRIENDS & FAMILY RESULTS MAY 2023

The Friends & Family test asks the following questions:

**Thinking about your recent appointment, overall, how was your experience of our service?**

See below the responses and comments from patients who completed the Friends & Family survey cards in the surgery following their visit.

Very Good	81.5%
Good	13.5%
Neither Good nor Poor	2%
Poor	2%
Very Poor	1%

259 Responses from SMS text surveys are available to view if required.