

FRIENDS & FAMILY RESULTS OCTOBER 23

The Friends & Family test asks the following questions:

Thinking about your recent appointment, overall, how was your experience of our service?

See below the responses and comments from patients who completed the Friends & Family survey cards in the surgery following their visit.

Very Good	75%
Good	16%
Neither Good nor Poor	3.5%
Poor	2%
Very Poor	3%
Don't Know	0.5%

202 Responses from SMS text surveys are available to view if required.