

FRIENDS & FAMILY RESULTS SEPTEMBER 23

The Friends & Family test asks the following questions:

Thinking about your recent appointment, overall, how was your experience of our service?

See below the responses and comments from patients who completed the Friends & Family survey cards in the surgery following their visit.

Very Good	81.5%
Good	14%
Neither Good nor Poor	2.5%
Poor	0%
Very Poor	1.5%
Don't know	0.5%

224 Responses from SMS text surveys are available to view if required.