

## FRIENDS & FAMILY RESULTS NOVEMBER 23

The Friends & Family test asks the following questions:

**Thinking about your recent appointment, overall, how was your experience of our service?**

See below the responses and comments from patients who completed the Friends & Family survey cards in the surgery following their visit.

Very Good	79.5%
Good	14%
Neither Good nor Poor	2.5%
Poor	0.5%
Very Poor	1%
Don't Know	2.5%

198 Responses from SMS text surveys are available to view if required.