

FRIENDS & FAMILY RESULTS FEBRUARY 24

The Friends & Family test asks the following questions:

Thinking about your recent appointment, overall, how was your experience of our service?

See below the responses and comments from patients who completed the Friends & Family survey cards in the surgery following their visit.

Very Good	85.5%
Good	14%
Neither Good nor Poor	0.5%
Poor	0%
Very Poor	0%
Don't Know	0%

258 Responses from SMS text surveys are available to view if required.