

FRIENDS & FAMILY RESULTS MARCH 2024

The Friends & Family test asks the following questions:

Thinking about your recent appointment, overall, how was your experience of our service?

See below the responses and comments from patients who completed the Friends & Family survey cards in the surgery following their visit.

Very Good	82%
Good	12%
Neither Good nor Poor	3%
Poor	1%
Very Poor	1.5%
Don't Know	0.5%

210 Responses from SMS text surveys are available to view if required.