

FRIENDS & FAMILY RESULTS MAY 2024

The Friends & Family test asks the following questions:

Thinking about your recent appointment, overall, how was your experience of our service?

See below the responses and comments from patients who completed the Friends & Family survey cards in the surgery following their visit.

Very Good	83.5%
Good	13%
Neither Good nor Poor	2%
Poor	1%
Very Poor	0.5%
Don't Know	0%

- The doctor listened to what I said was wrong with me. She gave me the medication I needed and contacted the crisis team for me. She phoned me after I left surgery for follow up to make sure I was alright.

214 Responses from SMS text surveys are available to view if required.