

FRIENDS & FAMILY RESULTS JULY 24

The Friends & Family test asks the following questions:

Thinking about your recent appointment, overall, how was your experience of our service?

See below the responses and comments from patients who completed the Friends & Family survey cards in the surgery following their visit.

Very Good	81.3%
Good	13%
Neither Good nor Poor	4%
Poor	0.6%
Very Poor	0.5%
Don't Know	0.6%

- Seen on time and Claire was very efficient in her work. Thanks
- Very good staff and service.
- Always caring and professional

296 Responses from SMS text surveys are available to view if required.