

FRIENDS & FAMILY RESULTS AUGUST 24

The Friends & Family test asks the following questions:

Thinking about your recent appointment, overall, how was your experience of our service?

See below the responses and comments from patients who completed the Friends & Family survey cards in the surgery following their visit.

Very Good	88.5%
Good	9.5%
Neither Good nor Poor	0.5%
Poor	0.5%
Very Poor	0.5%
Don't Know	0.5%

191 Responses from SMS text surveys are available to view if required.