

## FRIENDS & FAMILY RESULTS DECEMBER 2024

The Friends & Family test asks the following questions:

**Thinking about your recent appointment, overall, how was your experience of our service?**

See below the responses and comments from patients who completed the Friends & Family survey cards in the surgery following their visit.

Very Good	84%
Good	11.5%
Neither Good nor Poor	3%
Poor	0.5%
Very Poor	0%
Don't Know	1%

176 Responses from SMS text surveys are available to view if required.